

Drs Nash & Uglow

Summer Newsletter

Sister Laura Catchpole will be starting her maternity leave at the end of August. We wish her well and look forward to her return to work next spring. Sister Rebecca Clayton will be taking Laura's clinics on Thursdays and Fridays and Sister Anna Fisher will be at Delabole on Monday mornings. We hope Rebecca enjoys her time with the practice.



This surgery will no longer accept requests for repeat prescriptions by telephone from 1st September. The large volume of calls makes the system difficult to manage. There is also a high risk of mistakes, whereas with a written request this risk will be removed. Patients are asked to please use the prescription counterfoil to mark the items required. This can be handed in to the surgery, posted through the surgery letter box or posted via Royal Mail. There is an online prescription ordering service, please ask at reception for details. Patients who are taking regular items of medication every month could use Repeat Dispensing whereby prescriptions are given to the chemist for the next 6 months. Please ask the doctor about this service. Prescriptions can also be faxed to 01840 212276.

This course of action should help to ease the congestion on the phone lines, making it easier for patients with a medical problem to get help.

As the holiday season is upon us, please can holiday vaccinations be booked with the nurse at least one month before departure date. This will allow time for the vaccination to have an effect. Thank you.

The surgery now has designated parking spaces at Camelford, thanks to the Town Council. This is very much appreciated and is very helpful for patients, especially during the holiday season when the car park is busy.



Patients who are at greater risk of hospital admission will be able to take advantage of a new service whereby the surgery will be more proactive in trying to prevent hospital admission by means of closer monitoring. This group of patients have been informed of this service by letter.

Cornwall Carers have recently attended the surgery to promote their service. If you are a carer for somebody and need some support, they can be contacted on 01872 266383. There is support available for carers who need to do washing, cooking, cleaning, shopping, taking medication, cleaning for another person. This service is not means tested and does not involve Social Services.